

E-Z Audit On-Demand User's Guide

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Deploying the modules to your server:

E-Z Audit On Demand installs to **C:\Program Files\EZAudit\OnDemand** by default.

Copy the files **odstart.exe** and **ondemand.exe** from this folder to the folder on your server where you now run your E-Z Audit scans from. That is, the same folder where you now have `ezstart.exe`, `ezaudit.exe`, and your `.ezc` configuration files.

That's all you need to do to get ready on the server side of getting started!

Set up your logon script:

Add one line to your logon script to start On Demand at your user's PCs. Nothing is copied or installed to their machines.

To launch On Demand at your logon script you can use one of two command lines:

"\\myserver\ezaudit\odstart.exe"

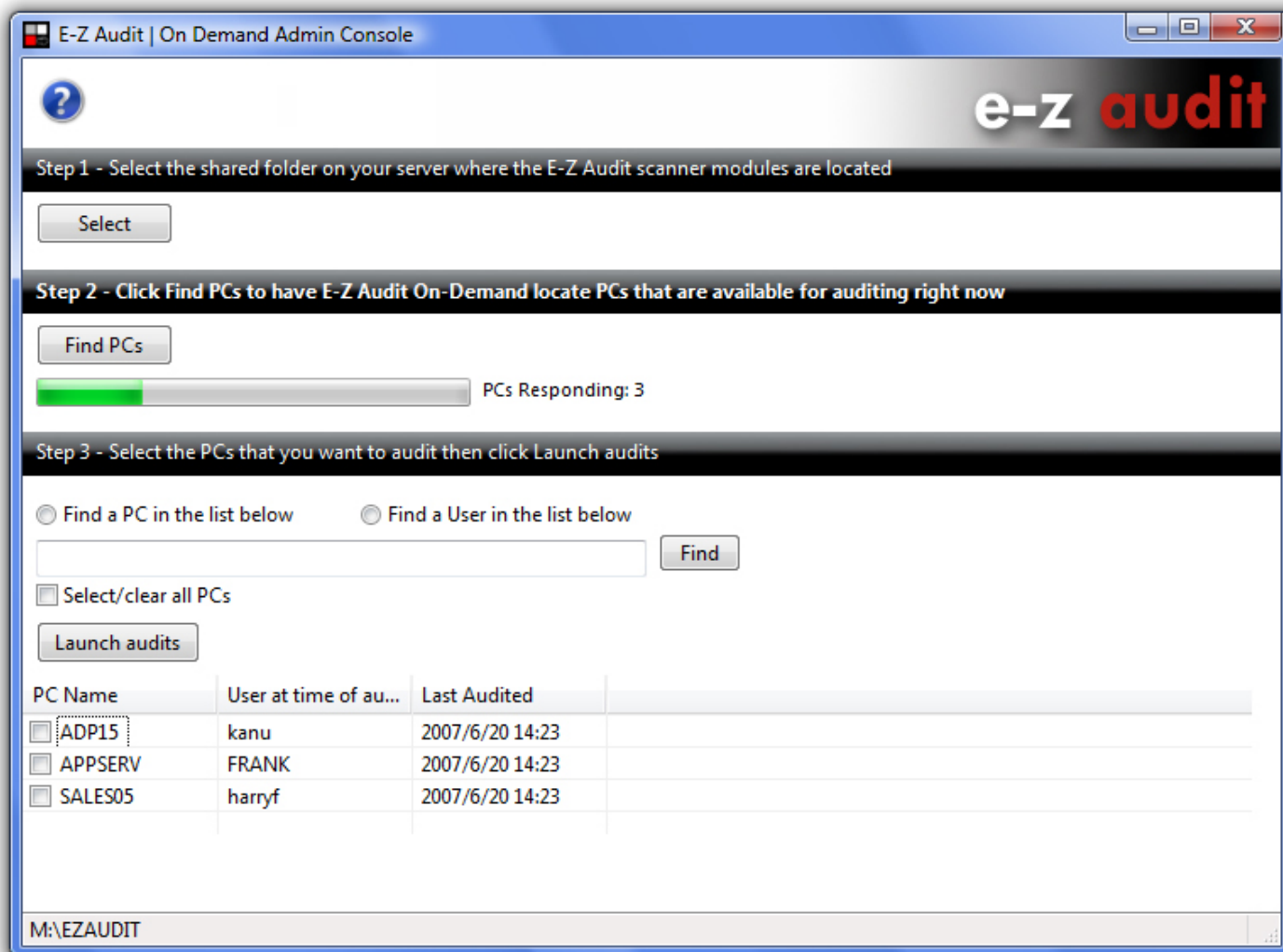
This method will assume that there is a configuration file called *config.ezc* in the same folder as `odstart.exe`. It uses the same configuration file as you use for normal, scheduled audits via E-Z Audit's core program.

"\\myserver\ezaudit\odstart.exe" /cfg-yourconfigfile.ezc

This method tells On Demand to use a specific configuration file when running. In the above example, it uses a file called "yourconfigfile.ezc"

Performing On Demand Audits:

Start E-Z Audit On-Demand from your PC in the E-Z Audit admin console via the Scanners > On Demand menu option. Below is the On-Demand console that will be displayed:



In Step 1 click "Select" to select the folder on your server where the audits run from (that is, the folder where you have odstart.exe, ondemand.exe, ezstart.exe and ezscan.exe, and the configuration file). Previously opened locations will be saved.

In Step 2 click "Find PCs" to get the list of PCs that are logged in and available to be audited. On Demand allows 60 seconds for PCs to respond.

In Step 3 select the PCs you want to audit from the list of available PCs. You can select all by checking the "Select all PCs" checkbox, or you can manually check off only those PCs you want to audit. If you have a long list, you can search for specific PCs or users via the options "Find a PC in the list below" or "Find a User in the list below" then typing in part of what you are looking for.

Click "Launch Audits" to have On Demand request audits of all the selected PCs. On-Demand will close at this time.

Allow enough time for audits to complete then refresh your display to view the new audits via the File > Refresh menu option in the E-Z Audit admin console.

To use E-Z Audit On Demand exclusively:

In your logon script, do *not* include the launching of E-Z Audit's scanner – that is, do not add the ezstart.exe /auto command. Do include the command to start On Demand, odstart.exe, as above.

This way no automated audits are run but On Demand is loaded and ready for you to request an audit whenever you wish.

Troubleshooting On-Demand:

- The first step is to check that you have all the necessary items in a folder on your server. You should have something like:
 - `\\myserver\ezaudit\audits`
 - In the “ezaudit” folder you should have **odstart.exe, ondemand.exe, ezstart.exe and ezscan.exe**, plus at least one configuration file (*.ezc). If you only have a single configuration, this file should be titled config.ezc
- Next ensure that this folder has read/write/create/delete/execute permissions *explicitly declared* for all your users, typically the “Everyone” group. “Full Control” does not always grant all these permissions, so add these as explicitly granted to “Everyone”.
- Ensure that the “audits” file has the same explicit permissions.
- Ensure that you have added On-Demand to your logon script, like:
 - `\\myserver\ezaudit\odstart.exe`
 - If you have a specific configuration file you use for On-Demand the line in your logon script should look like:

`"\\myserver\ezaudit\odstart.exe" /cfg-yourconfigfile.ezc`

Q: All or some of my PCs are not showing up when I click Show PCs:

If the above are in place and correct, then in the `\\myserver\ezaudit` folder look for **oderrlog.txt**. This file would log problems launching On-Demand at the PC.

- If users do not have the correct permissions, then they cannot write to the error log file and/or launch the audits. Most of the support issues we get for On-Demand are resolved via fixing permissions.
- Have they rebooted or logged off and back on since you first implemented On-Demand?

On-Demand does not take effect until the user has logged in and the logon script has run.
- Are these users logged off? If they log out of their PCs, the machine is not available to audit.